

DOCKET FILE COPY ORIGINAL

Margaret Webb  
2517 Winterbury Ct.  
Raleigh NC 27607

Nov. 1, 1999

NOV - 8 1999

Eclipse

2 Riverway #800

Houston TX 77056

FAX: 888/289-2311

Attn: Desiree

BellSouth  
PO Box 100100  
Columbia SC 29202-3100

FCC- Docket #97-158  
1919 M St #518  
Washington DC 20554

Dear Sirs and Madam:

I am writing in reference to my October 25 phone bill, of which I attach a copy of the appropriate pages. I have three residential phone lines, whose long-distance, both in- and out-of-state, should be handled by IXC or Coastal, both of which I understand are now Eclipse.

In reference to the line 919/839-0167: On Sept. 15, that line was switched to Frontier for a day, and charged approximately 2.5 times the rate that I had negotiated with IXC/Coastal. I have tried to contact Frontier, who told me that IXC had switched me to them, and to speak to them about adjusting the bill. When I spoke to Eclipse/IXC/Coastal, I was told that what Frontier said was untrue, and that Frontier needed to adjust my bill.

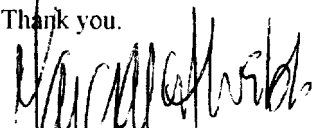
I don't care who adjusts my bill or how it gets adjusted. I never asked to be switched to Frontier for the day of September 15, and I don't want to pay their \$.23 per minute rate. Would someone please look into this for me. In the meantime, I am paying the bill at the \$.09 per minute rate I agreed to.

In reference to line 919/836-8203: On September 20, I apparently had no long-distance carrier at all. When I dialed 0-0 to find out why that line wasn't making long-distance calls, whoever answered said that they didn't understand it, and that they would put my two calls through. Instead of being charged \$.09 per minute, I was charged approximately 10 times that. Again, I am paying \$.09 per minute for the calls.

I don't know what is going on with my phone lines. They seem to be in chaos. I wanted to switch to IXC and couldn't. I didn't want BellSouth and couldn't escape. Frontier seems to have made the decision for me.

Please help me get this all straightened out.

Thank you.



Margaret Webb  
919/831-2828; 919/839-0167; 919-836-8203

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\*\* USBI \*\*

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MARGARET WEBB

Account Number: 919 831-2828 259 0362

Bill Period Date: Oct 25, 1999



For USBI Billing Questions, Call 1 888 474-8724

### Detailed Statement of Regulated Charges

#### Itemized Calls

919 831-2828

Service Provider - **IXC LONG DISTANCE**

#### Direct Dialed Calls

#### Amount

Date	Place Called	Number Called	Rate*	Time	Min	
1. 08/19	SAN RAFAEL CA	415 258-6750	AN	10:19PM	3	.27
2. 08/19	SAN RAFAEL CA	415 453-9860	AN	10:25PM	2	.18
3. 08/19	SAN RAFAEL CA	415 456-4813	AN	11:08PM	65	5.79
4. 08/20	SAN RAFAEL CA	415 453-9860	AD	12:37PM	14	1.25
5. 08/21	SAN RAFAEL CA	415 258-6750	AN	12:50AM	4	.36
6. 08/21	SAN RAFAEL CA	415 456-4813	AN	12:54AM	17	1.51
7. 08/25	SAN RAFAEL CA	415 258-6750	AN	11:08PM	5	.44
8. 08/27	SAN RAFAEL CA	415 456-4813	AE	07:47PM	1	.09
9. 09/08	MILLVALLEY CA	415 388-3569	AD	04:11PM	2	.18

Total Direct Dialed Calls ..... 10.07

Total Charges for 919 831-2828 ..... 10.07

The above total does not include the following taxes:

Federal Tax ..... \$0.30

919 839-0167

Service Provider - **FRONTIER**

#### Direct Dialed Calls

Date	Place Called	Number Called	Rate*	Time	Min	
10. 09/15	WILMINGTON NC	910 772-9550	BD	11:15AM	2	.45
11. 09/15	BEECH MT NC	828 387-4952	BD	11:20AM	1	.23
<del>12. 09/15</del>	<del>MILLVALLEY CA</del>	<del>415 381-2945</del>	<del>AD</del>	<del>11:24AM</del>	<del>1</del>	<del>.37</del>
13. 09/15	ROARINGGAP NC	336 363-3337	BD	11:48AM	1	.23
14. 09/15	LAKE LURE NC	828 625-2060	BD	11:50AM	2	.47
15. 09/15	MYRTLE BCH SC	843 449-7186	AD	11:55AM	1	.35
16. 09/15	WILMINGTON NC	910 393-9907	BD	12:07PM	1	.22
17. 09/15	BOONE NC	828 265-0550	BD	12:14PM	1	.23
18. 09/15	COINJOCK NC	252 453-9011	BD	12:20PM	1	.23

\* Taxes and Rates Applied - See Back of First Page

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MARGARET WEBB

Account Number: 919 831-2828 259 0362

Bill Period Date: Oct 25, 1999

For MCI WorldCom Billing Questions, Call 780-2355 *BAISAK***Detailed Statement of Regulated Charges**Itemized Calls

919 836-8203

*Writing this up*Amount**Operator Handled Calls Placed from and Billed to 919 836-8203**

Date	Place Called	Number Called	Rate*	Time	Min	Amount
1. 09/20	MIAMI FL	305 406-4696	AES	06:57PM	3	10.47
2. 09/20	SEATTLE WA	206 298-3854	AES	08:15PM	3	10.47
Total Operator Handled Calls Placed from and Billed to 919 836-8203 .....						20.94
Total Charges for 919 836-8203 .....						20.94
The above total does not include the following taxes:						
Federal Tax .....						\$0.63

Total Itemized Calls .....	20.94
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TaxesAmount**Taxes on Regulated Services**

3. Federal Tax .....	.63
Total Taxes on Regulated Services .....	.63

**TOTAL MCI WORLD COM CURRENT BILLING PERIOD CHARGES**

*LD = Inc  
Comm Services*

*Chantal Bell  
local ID*

\* Taxes and Rates Applied - See Back of First Page

This portion of your bill is provided as a service to MCI WorldCom.

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MAGARET WEBB

Account Number: 919 831-2828 259 0362

Bill Period Date: Oct 25, 1999

~~For USBI Billing Questions, Call 1 888 474-8724~~

### Detailed Statement of Regulated Charges

Itemized Calls (continued)

Amount

919 839-0167 (continued)

Service Provider - **FRONTIER** (continued)

Direct Dialed Calls (continued)

Date	Place Called	Number Called	Rate*	Time	Min	
19. 09/15	SOUTHEPINS NC	910 693-4324	BD	12:38PM	1	.22
20. 09/15	TARBORO NC	252 823-6555	BD	12:42PM	1	.22
21. 09/15	RICHMOND VA	804 698-8441	AD	12:56PM	1	.35
22. 09/15	MURPHY NC	828 837-6012	BD	12:59PM	1	.23
23. 09/15	LACHINE PQ	514 422-5598	AD	01:02PM	1	.13
24. 09/15	ROANOKE VA	540 343-1570	AD	01:13PM	1	.35
25. 09/15	IRVING TX	972 580-4755	AD	01:26PM	1	.36
26. 09/15	GREENSBORO NC	336 275-9988	BD	01:32PM	1	.22
27. 09/15	MAGGIE VLY NC	828 926-0354	BD	01:38PM	1	.23
28. 09/15	KLDEVILHLS NC	252 261-1352	BD	01:41PM	1	.23
29. 09/15	STSIMONSIS GA	912 638-7458	AD	01:42PM	1	.36
30. 09/15	WILMINGTON NC	910 251-1040	BD	01:42PM	2	.45
31. 09/15	CASHIERS NC	828 743-9446	BD	01:44PM	1	.23
32. 09/15	GREENVILLE NC	252 355-4030	BD	01:47PM	1	.22
33. 09/15	CHEROKEE NC	828 497-5076	BD	02:03PM	1	.23
34. 09/15	SEVIER NC	828 756-4106	BD	02:05PM	1	.23
35. 09/15	ROCKYMOUNT NC	252 443-5728	BD	02:07PM	1	.22
36. 09/15	ARDEN NC	828 687-7552	BD	02:09PM	1	.23
37. 09/15	WILMINGTON NC	910 343-0038	BD	02:14PM	1	.22
38. 09/15	ASHEVILLE NC	828 255-1139	BD	02:20PM	1	.23
39. 09/15	ARLINGTON VA	703 558-1929	AD	02:26PM	1	.35
40. 09/15	TUCKER GA	770 934-2990	AD	02:29PM	2	.72
41. 09/15	FLAT TOP WV	304 787-9885	AD	02:42PM	1	.35
42. 09/15	MATTHEWS NC	704 844-4239	BD	02:43PM	1	.23
43. 09/15	NORFOLK VA	757 437-4747	AD	02:51PM	1	.35
44. 09/15	JACKSONVL FL	904 346-1519	AD	02:52PM	1	.36
45. 09/15	ATLANTA GA	404 715-2731	AD	02:53PM	1	.36

\* Taxes and Rates Applied - See Back of First Page

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MAGARET WEBB

Account Number: 919 831-2828 259 0362

Bill Period Date: Oct 25, 1999



For USBI Billing Questions, Call 1 888 474-8724

**Detailed Statement of Regulated Charges****Itemized Calls (continued)**

919 839-0167 (continued)

Service Provider - FRONTIER (continued)

Direct Dialed Calls (continued)

Date	Place Called	Number Called	Rate*	Time	Min	Amount
46. 09/15	PENINSULA VA	757 989-2501	AD	02:59PM	1	.35
47. 09/15	BANNER ELK NC	828 898-6820	BD	03:00PM	1	.23
48. 09/15	SMYRNA GA	770 953-2940	AD	03:09PM	1	.36
49. 09/15	PINEHURST NC	910 295-8150	BD	03:14PM	1	.22
50. 09/15	CHARLOTTE NC	704 358-7615	BD	03:30PM	1	.23
51. 09/15	DALLAS TX	214 265-1820	AD	03:41PM	1	.36
52. 09/15	LEESBURG VA	703 779-2996	AD	03:50PM	2	.70
53. 09/15	LITTLEROCK AR	501 376-5815	AD	04:15PM	1	.36
54. 09/15	CALGARY AB	403 974-7760	AD	04:26PM	1	.13
55. 09/15	SOUTHEPINS NC	910 692-9087	BD	04:28PM	1	.22
56. 09/15	CHARLOTTE NC	704 338-9245	BD	04:51PM	2	.47
57. 09/15	BOONE NC	828 264-6644	BD	05:01PM	2	.48
58. 09/15	CHARLOTTE NC	704 544-1465	BD	05:06PM	1	.24
59. 09/15	ROSE HILL NC	910 289-3094	BD	05:14PM	1	.23
60. 09/15	CHARLOTTE NC	704 364-8470	BD	05:30PM	1	.24
61. 09/15	MILWAUKEE WI	414 298-1142	AD	05:36PM	1	.20
62. 09/15	BLOWING RK NC	828 295-3198	BD	05:44PM	2	.48
63. 09/15	BOSTON MA	617 457-6497	AD	05:57PM	1	.20
64. 09/15	BEECH MT NC	828 387-4952	BD	06:02PM	2	.48
65. 09/15	ATLANTA GA	404 577-5270	AD	06:03PM	1	.20
66. 09/15	IRVING TX	972 580-4755	AD	06:48PM	1	.20
67. 09/15	MAGGIE VLY NC	828 926-0354	BD	06:51PM	1	.24
68. 09/15	GREENSBORO NC	336 294-2679	BD	06:53PM	1	.23
69. 09/15	THOMASVL NC	336 475-4802	BE	07:32PM	1	.13
70. 09/15	CHAMBLEE GA	770 457-1297	AE	07:54PM	1	.23
71. 09/15	BOSTON MA	617 350-5606	AE	07:56PM	1	.23
Total Direct Dialed Calls .....						18.30
Total Charges for 919 839-0167 .....						18.30

\* Taxes and Rates Applied - See Back of First Page

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Bill Period Date: Oct 25, 1999



For USBI Billing Questions, Call 1 888 474-8724

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**Detailed Statement of Regulated Charges**

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<u>Itemized Calls (continued)</u>	<u>Amount</u>
919 839-0167 (continued)	
The above total does not include the following taxes:	
Federal Tax .....	\$0.55
State/Local Tax .....	\$0.65
 Total Itemized Calls .....	 28.37
 <u>Taxes</u>	 <u>Amount</u>
<u>Taxes on Regulated Services</u>	
72. Federal Tax .....	.85
73. State Tax - 6.5% .....	.65
Total Taxes on Regulated Services .....	1.50

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The Triangle Lifestyle Magazine  
PO Box 12826  
Raleigh NC 27605-2826



11/02/99 17:07 NC RT

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1919 M St #518  
Washington DC 20554

